

PRIVACY POLICY

Last update: October 28, 2021

1. GENERAL PROVISIONS

- 1.1. We care about your privacy and the security of your data, so we have developed this Privacy Policy (hereinafter the “**Privacy Policy**”), which explains how we process and protect your personal data, what your rights we ensure, and provides other information about the processing of your personal data.
- 1.2. As used in this Privacy Policy, the term “personal data” (hereinafter referred to as “**Personal Data**”) means any information or set of information by which we may directly or indirectly identify you, such as your name, e-mail address, telephone number, etc.
- 1.3. When processing Personal Data, we comply with the provisions of the General Data Protection Regulation No. 2016/679 (EU) (hereinafter - GDPR) and the requirements of the legal acts of the Republic of Lithuania, as well as the instructions of the controlling authorities.
- 1.4. The Privacy Policy applies when you visit Beesender websites of add-on for chats and chatbots at the Creatio marketplace, which we administer, available at <https://beesender.com/>, <https://beesender.ru/> and our customer service portal <https://success.beesender.com/> (hereinafter “**Websites**”), our accounts on Facebook and LinkedIn and Instagram social networks (hereinafter “**Social Accounts**”), view the information provided by us, order the services we offer, use the ordered services to post information, access information or exchange information on Websites, contact us by phone, electronic communication channels, express your interest in our offers or apply for other issues.
- 1.5. Websites may contain links to third party websites or social network accounts (such as websites of users of our services). These websites or social network accounts accessed through such links are not subject to this Privacy Policy. Please review their privacy policies before submitting your Personal Data to these websites or accounts.
- 1.6. If you order services from us and use them, visit our Social Accounts, contact us, subscribe to our newsletter, we consider that you have read and agree to the terms of the Privacy Policy and the purposes, methods, and procedures for the use of Personal Data set out therein. If you do not agree with the Privacy Policy, you may not use Websites, Social Accounts, or contact us for offers of our services.
- 1.7. This Privacy Policy is subject to change, so please visit Websites from time to time to read the latest version of the Privacy Policy published.

2. WHO ARE WE?

- 2.1. We are Beesender, UAB a private limited liability company established in the Republic of Lithuania, legal entity code 305577578, address Vilniaus St. 31, LT-01402 Vilnius, Lithuania, data are collected and processed in the Register of Legal Entities of the Centre of Registers, State Enterprise (hereinafter the “**Company**” or “**us**”).
- 2.2. We manage Websites and Social Accounts and act as a Personal Data Controller in offering and providing services, performing the Company’s day-to-day operations, or complying with legal requirements.
- 2.3. When Personal Data are provided using our services (for example, an employer who orders services from us, provides the employee’s Personal Data in a service account created and controlled by the employer), we act as a processor of Personal Data. Such processing of Personal Data are subject to the terms and conditions of us as a processor of Personal Data set out in the personal data processing agreement.

3. WHAT YOUR PERSONAL DATA DO WE PROCESS?

- 3.1. We process your Personal Data obtained in the following ways:
 - 3.1.1. When you provide us with Personal Data, for example, register on Websites, order our services, contact us by e-mail or telephone, etc.;
 - 3.1.2. When we collect your Personal Data when you use our Services and Websites, Social Accounts, such as the history of use of the Services, your IP address, the history of your visits to Websites, your choices, open URL links, etc.;
 - 3.1.3. When we receive Personal Data from other parties, for example, when we receive information from public registers, state or local government institutions or bodies, our partners, other third parties, such as payment institutions, about payments made, etc.;

- 3.1.4. When your personal data, with your consent, is provided to us by other persons, including companies using our services, for example, when such Companies indicate your contacts, refer to you as an authorized person, and so on.
- 3.2. We process personal data as data controllers in order to offer and provide services, to fulfil our contractual obligations, as well as pursuing our or third parties' legitimate interest, in compliance with legal regulations or obligations.
- 3.3. The person providing Personal Data to us, both when providing his/her Personal Data and Personal Data of other persons (such as employees, representatives), is responsible for the correctness, completeness, and relevance of such Personal Data, as well as for the consent of the data subject for his/her Personal Data provision to us. We may ask you to confirm that a person has the right to provide us with Personal Data (for example, by filling in service order or registration forms). If necessary (for example, a person inquires us about receiving his/her Personal Data), we will identify the provider of such data.
- 3.4. We process your Personal Data for the following purposes and under the following conditions:

Purpose of the processing of Personal Data	Personal data being processed	Personal Data processing period	Legal basis for the processing of Personal Data
Provision of the services and initiation, implementation, and administration of the contractual/precontractual relationships arising out of such provision of services	Name, surname, personal code (if necessary), position, company represented, address e-mail address, phone number, another data for communication (if provided) and other information	For the full duration of the agreement/relationship and 10 (ten) years after the expiry of the agreement/relationship, unless a longer minimal storage time limit is set by the General Document Retention Time Index confirmed by the 2011-03-09 Decree No. V-100 of the Chief Archivist of Lithuania	Data subject has given consent (Article 6(1)(a) of the GDPR) Conclusion and performance of a contract (Article 6(1)(b) of the GDPR) Legitimate interests pursued by the controller or by a third party (Article 6(1)(f) of the GDPR)
The conclusion and implementation of agreements necessary for day-to-day operations and internal administration of Beesender	Name, surname, personal code (if it is necessary), Individual Activity Certificate No., position, company represented (employer), address, e-mail address, phone number, other data for communication (if provided), the content of the power of attorney, information on the qualifications of the counterparty and/or their employees and other information related to contractual or pre-contractual relationship	For the full duration of the agreement/relationship and 10 (ten) years after the expiry of the agreement/relationship, unless a longer minimal storage time limit is set by the General Document Retention Time Index confirmed by the 2011-03-09 Decree No. V-100 of the Chief Archivist of Lithuania	Data subject has given consent (Article 6(1)(a) of the GDPR) Conclusion and performance of a contract (Article 6(1)(b) of the GDPR) Legitimate interests pursued by the controller or by a third party (Article 6(1)(f) of the GDPR)

Financial transactions, account management and bookkeeping, tax compliance, debt management	Name, surname, personal code (if necessary), Individual Activity Certificate No., position, address, e-mail address, phone number, account number, credit/payment institution, data included in the payment order and related to the payment order, payment history, VAT payer number, if the person is a VAT payer, information specified in official tax documents, information on debts and other communication, the content of power of attorney	Data shall be stored in accordance with the legal acts regulating financial transactions and accounting, as well as in accordance with the General Document Retention Time Index confirmed by the 2011-03-09 Decree No. V-100 of the Chief Archivist of Lithuania Data that do not fall within the scope of storage of the above-mentioned legal acts shall be stored for the entire period of validity of the contract or maintenance of the relationship and for 10 years after the validity of the contract or termination of the relationship	Conclusion and performance of a contract (Article 6(1)(b) of the GDPR) Compliance with a legal obligation (Article 6(1)(c) of the GDPR) Legitimate interests pursued by the controller or by a third party (Article 6(1)(f) of the GDPR)
Management of electronic information submission channels (website, account on social networks), determination, maintenance, and improvement of the quality of online services in order to ensure proper provision of services	Data collected by means of cookies, Internet Protocol (IP) address, website traffic history, data related to the technical operation of the website, data on activities on social networks, name, surname of persons making requests, username, e-mail address, subject and content of the request	Data of the website is stored for up to 1 year Information on social networks LinkedIn, Instagram and Facebook are stored according to the conditions set by the owners of these networks	Consent given by data subject for such processing (Article 6(1)(a) of GDPR) Legitimate interests of the data controller or a third party (Article 6(1)(f) GDPR)
Handling of requests, complaints, litigation and per-trial disputes, representation of interests of Beesender in courts or other institution	Name, surname, position, employer, address, e-mail address, phone number, the content of the claim/complaint/dispute documents and the personal data provided in these documents, as well as the data obtained during the examination of the claim/complaint/dispute documents, the content of the power of attorney, data of	The entire period of the pre-trial settlement of requests, complaints and 10 (ten) years after the end of the administration of the request, unless a longer mandatory minimum retention period applies according to the General Document Retention Time Index confirmed by the 2011-03-	Compliance with a legal obligation to which the controller is subject (Article 6(1)(c) of GDPR) Legitimate interests of data controller or third party (Article 6(1)(f) of GDPR)

	other persons involved in the complaint/claim/dispute (data of witnesses, experts, etc.)	09 Decree No. V-100 of the Chief Archivist of Lithuania	Documents related to the court disputes shall be kept for the entire period of dispute settlement and for 10 (ten) years after the final decision enters into force, unless a longer mandatory minimum retention period applies according to the General Document Retention Time Index confirmed by the 2011-03-09 Decree No. V-100 of the Chief Archivist of Lithuania
Evaluation and selection of candidates for a particular job position offered by Beesender	Name, surname, telephone number, e-mail address, home address (if necessary), education, names of current and former employers, information about the candidate's career, CV, other information	Personal data is stored for the full duration of selection process and 3 months after the end of the selection process (if consent of the data subject is obtained) unless a person withdraws his or her consent earlier	Consent of data subject for the particular processing of his or her personal data (Article 6(1)(a) of the GDPR) Legitimate interests pursued by the controller or by a third party (Article 6(1)(f) of the GDPR)
		Personal data is stored for 3 months if a person provides it by his or her choice, not by applying to a particular job position, unless a person withdraws his or her consent earlier	
Providing information about the services provided by Beesender, searching for potential clients and partners; administration of inquiries received by phone, e-mail, and other means of electronic communication	Name, surname, company represented, e-mail address, phone number, calls information, content of the e-mail, information on further communication with the representative of Beesender	Data shall be stored for 2 years from the end of the calendar year in which the data were received unless the person has withdrawn his or her consent earlier	Conclusion and performance of a contract (Article 6(1)(b) of the GDPR) Consent of data subject for the particular processing of his or her personal data (Article 6(1)(a) of the GDPR)
		Data related to requests is stored for the full duration of communication and 1 (one) year after the end of communication	

			Legitimate interests pursued by the controller or by a third party (Article 6(1)(f) of the GDPR)
Implementation of personal data protection requirements	Name, surname, position, personal code (if necessary), birth date, address, telephone number, e-mail address, content of data subjects' requests/statements, content of responses to data subjects' requests and statements, the content of reports of data security breaches, the content of the documents submitted by the institutions, the content of the replies to the institutions	Data is stored for the full duration of the administration of any matter relating to the processing of personal data and 10 (ten) years after the end of such administration, unless a longer minimal storage time limit is set by the General Document Retention Time Index confirmed by the 2011-03-09 Decree No. V-100 of the Chief Archivist of Lithuania	Compliance with a legal obligation of data controller (Article 6(1)(c) of the GDPR) Legitimate interests pursued by the controller or by a third party (Article 6(1)(f) of the GDPR)
Organization of virtual meetings (with employees, clients, partners, potential employees, clients, partners)	Name, surname, position, e-mail address, telephone number, date, time, and duration of the meeting, topic, description, IP-addresses of the participants, device/hardware Information, video / record of the meeting	Until the virtual meeting and 1 year after its end unless it is necessary to store the collected data for a longer period due to exceptional circumstances	Conclusion and performance of a contract (Article 6(1)(b) of the GDPR) Legitimate interests pursued by the controller or by a third party (Article 6(1)(f) of the GDPR)

You have the right to refuse or revoke your consent to the processing of your Personal Data at any time when these are processed on the basis of your consent.

- 3.5. We post information about ourselves and our activities in Social Accounts, we can also organize surveys here and share advertisements about the employees we are looking for. In addition to this Privacy Policy, users of social accounts are also subject to the privacy policies and rules of the managers of social networks that include Social Accounts. When you contact us on Social Accounts, we may see certain user account information depending on the social network privacy settings chosen by the account user, such as profile first name, surname, image, sex, e-mail address, location, if the user makes this information publicly available. If a user publishes information by communicating with us on Social Accounts, depending on the privacy settings chosen, the published information may be made public (for example, displayed on our specific Social Account).
- 3.6. In some cases, we may send you messages related to ordering or providing our services, for example, informing you about the confirmation of the service order, the expiration date of the ordered services, changes in the provision of services. Such notices are necessary for the proper provision of our services and are not considered promotional notices.
- 3.7. You have the right to change and update your information provided to us. In some cases, we need to have accurate, up-to-date information about you, so we may ask you periodically to confirm that the information we hold about you is correct.

4. HOW DO WE USE YOUR PERSONAL DATA AND WHAT PRINCIPLES DO WE KEEP?

- 4.1. We collect and process only such Personal Data as is necessary to achieve the Personal Data Processing Purposes we have specified.
- 4.2. When processing your Personal Data
 - 4.2.1. We comply with the requirements of current and applicable legislation, including GDPR;
 - 4.2.2. We process your Personal Data in a lawful, fair, and transparent manner;
 - 4.2.3. We collect your Personal Data for specified, clearly defined and legitimate purposes and do not process them in a way incompatible with those purposes, except to the extent permitted by law;
 - 4.2.4. We take all reasonable steps to ensure that Personal Data that is inaccurate or incomplete, in accordance with the purposes for which they are processed, would be rectified, supplemented, suspended, or destroyed without delay;
 - 4.2.5. We hold them in such a form that your identity can be established for no longer than is necessary for the purposes for which the Personal Data are processed;
 - 4.2.6. We do not provide Personal Data to third parties or disclose them, other than as set forth in the Privacy Policy or applicable law;
 - 4.2.7. We ensure that your Personal Data are processed securely.

5. TO WHOM AND WHEN DO WE TRANSFER YOUR PERSONAL DATA?

- 5.1. We will only transfer your Personal Data as described in this Privacy Policy.
- 5.2. Information published on Websites and/or Social Networks may be viewed by other service users and/or Visitors to Social Accounts. We require users of the Services to comply with our Terms of Use. We also reserve the right to provide information about you if required to do so by law or if required by law enforcement, prosecuting authorities, or other authorities with the authority to give binding instructions regarding the provision of information.
- 5.3. We may transfer your Personal Data to:
 - 5.3.1. Our partners or consultants such as auditors, lawyers, tax, business consultants, investors and so on.
 - 5.3.2. Personal Data processors that we use, such as ancillary service providers, companies providing advertising and marketing services, accounting services, IT programming services, cloud and hosting services, IT security, maintenance, and technical service providers, etc. We require data processors to store, process and handle Personal Data as responsibly as we do and only in accordance with our instructions. The list of our service providers and partners is provided here:
 - 5.3.2.1. Accounting, financial services - UAB "Triniti financial services" (Lithuania);
 - 5.3.2.2. Website, App, other IT solutions - Jetimpex, Inc. (USA);
 - 5.3.2.3. Cloud and hosting - UAB "Rakrėjus" (Lithuania);
 - 5.3.2.4. Payments - AB "Šiaulių bankas" (Lithuania);
 - 5.3.2.5. Social network platform operators (so that we can publish your content to Social Network accounts) - LinkedIn Ireland Unlimited Company (Ireland), LinkedIn Corporation (USA) (data is securely transferred to the service provider by signing the EU standard contract terms approved by the European Commission for data transfer outside the EEA), Facebook Ireland Ltd. (Ireland), Facebook, Inc. (US) (data is securely transferred to the service provider by signing the EU standard contract terms approved by the European Commission for data transfer outside the EEA);
 - 5.3.3. State or local government institutions and authorities, law enforcement and pre-trial investigation institutions, courts and other dispute resolution institutions, other persons performing functions assigned by law, in accordance with the procedure provided for by legislation of the Republic of Lithuania. We provide these entities with mandatory information required by law or specified by the entities themselves;
 - 5.3.4. Other third parties, such as payment institutions, etc.;
 - 5.3.5. If necessary, to companies that intend to buy or would buy the Company's business or would conduct joint activities with us or would cooperate in another form, as well as to companies established by us.

- 5.4. We normally process Personal Data within the European Economic Area, but in some cases your Personal Data may be transferred outside the European Economic Area (hereinafter “EEA”). Your Personal Data will only be transferred outside the EEA under the following conditions:
- 5.4.1. Data are transferred only to our reliable partners who ensure the provision of our services to you;
 - 5.4.2. Data processing or provision agreements have been signed with such partners, which ensure the security of your Personal Data;
 - 5.4.3. The Commission of the European Union has decided on the eligibility of the country in which our partner is established, i.e., an adequate level of security is ensured; or
 - 5.4.4. You have given your consent to the transfer of your Personal Data outside the European Economic Area.

6. WHAT RIGHTS DO YOU HAVE?

- 6.1. As a data subject, you have the following rights with regard to your Personal Data:
- 6.1.1. To know (to be informed) about the processing of your Personal Data (right to know);
 - 6.1.2. To access your Personal Data and the way they are processed (right of access);
 - 6.1.3. To request the correction or, depending on the purposes of the processing of Personal Data, supplementing of incomplete Personal Data (right to rectification);
 - 6.1.4. To request the erasure of your Personal Data or the suspension of your Personal Data processing activities (excluding storage) (right to erase and right to “be forgotten”);
 - 6.1.5. To request us to restrict the processing of Personal Data for one of the legitimate reasons (right to restrict);
 - 6.1.6. The right to transfer data (right to transfer). This right will be exercised only if there are grounds for its exercise and appropriate technical measures to ensure that the transfer of the requested Personal Data does not pose a risk of security breach to the data of other persons;
 - 6.1.7. The right to object the processing of your personal data when we process Personal Data on the basis of a legitimate interest of the Company or a third party, including profiling. If you object, we will only be able to further process your Personal Data for compelling legitimate reasons that take precedence over your interests, rights, and freedoms, or to make, enforce or defend legal claims;
 - 6.1.8. Revoke your consent to the processing of your Personal Data when this data are processed or intended to be processed for direct marketing purposes, including profiling as far as such direct marketing is concerned (based on the Personal Data you provide, profiling may be carried out for direct marketing purposes in order to offer you individually tailored solutions and proposals. You can revoke your consent to the processing of personal data by automated processing, including profiling, or object to it at any time).
- 6.2. If you do not want your Personal Data to be processed for direct marketing purposes, you may opt out of such processing for the purposes of conducting surveys, including profiling, without giving reasons for the refusal (disagreement) by writing an e-mail to contact@beesender.com or in another way specified in the message provided to you (for example, by clicking on the relevant link in the newsletter).
- 6.3. We may refuse to implement your rights listed above, except for refusal to process your Personal Data for direct marketing purposes or in other cases where Personal Data are processed with your consent, where GDPR provisions allows us to disregard your request, or where in cases provided for by law, the prevention, investigation, and detection of criminal offenses, breaches of official or professional ethics must be ensured, as well as the protection of the rights and freedoms of the data subject, us and others.
- 6.4. You can exercise some of your rights as a data subject by changing the settings of the user account and the information contained therein. You may submit any request or instruction related to the processing of Personal Data to us in writing by e-mail contact@beesender.com. When you make such a request, we may, in order to better understand the content of your request, ask you to complete the necessary forms, as well as provide an

identity document or other information that will help us verify your identity. If you make a request by e-mail, depending on its content, we may ask you to come to us or make a written request.

- 6.5. Upon receipt of your request or instruction regarding the processing of Personal Data, we will, no later than within 1 month from the date of the request, provide a response and perform the actions specified in the request or inform you why we refuse to perform them. If necessary, the specified period may be extended by a further 2 months, depending on the complexity and number of applications. In this case, we will notify you of such an extension within 1 month of receiving the request.
- 6.6. If Personal Data are deleted at your request, we will retain only copies of information that is necessary to protect the legitimate interests of us and others, to comply with government obligations, to resolve disputes, to identify disruptions, or to comply with any agreements you have with us.

7. WILL WE SEND YOU NEWS?

- 7.1. You can give us your consent if you wish to receive our offers and information about our services, activities and offers. You can also give us your consent to help us evaluate the quality of our services.
- 7.2. With your consent, the news of your choice will be sent to you by e-mail. After receiving your consent, we can inquire about the quality of our services and maintenance by e-mail as well as invite you to fill in quality assessment forms.
- 7.3. We will try not to abuse the right to share news, which you have provided to us. After sending the news, we can collect information about the people who received it, for example, which message the people opened, what links they clicked on, and so on. Such information is collected in order to offer you relevant and more tailored news.
- 7.4. Your contacts may be passed on to our partners/processors who provide us with news delivery or quality assessment services.
- 7.5. If you agree to receive news or share an opinion about the quality of our services, you may withdraw your consent at any time in accordance with Section 6.2 of the Privacy Policy or in the manner specified with the submitted news. Then we will immediately stop sending news to your contacts.
- 7.6. Withdrawal of consent does not automatically oblige us to destroy your Personal Data or provide you with information about the Personal Data we process, so you must make such a request separately in order for us to perform these steps as well.
- 7.7. In order to show you more relevant personalized advertising, our advertising partners use various mobile and web cookies. Personalized advertising will be shown to you only with your consent, which is valid on all devices (Android, iOS, web, etc.). Advertising personalization cookies are used to measure a group, activate contextual advertising, and/or target campaigns. If you give us your permission to use cookies, a user profile with a pseudonym will be generated, but it will not be possible to identify the person's identity. We have no control over these third-party tracking technologies and their use. These service providers are subject to confidentiality agreements with us and other legal restrictions. Third-party cookies are governed by the privacy policies of third parties. You can refuse personalized cookies by changing your browser settings or by other means, which are described in Chapter 9 of the Privacy Policy.

8. HOW DO WE PROTECT YOUR PERSONAL DATA?

- 8.1. Your Personal Data are processed responsibly, securely and is protected from loss, unauthorized use, and alteration. We have put in place physical and technical measures to protect the information we collect from accidental or unlawful destruction, damage, alteration, loss, disclosure, as well as from any other unlawful processing. Security measures for personal data shall be determined taking into account the risks arising from the processing of Personal Data.
- 8.2. Our employees have made a written commitment not to disclose or distribute your Personal Data to third parties.

9. HOW DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

- 9.1. Cookies are small files that are stored in the browser of a Website visitor's device when you browse websites. Other technologies, including data we store on your browser or device, identifiers associated with your device,

and other software may be used for similar purposes. Cookies are widely used to make websites work or to function better and more efficiently. In this policy, all of the above technologies are referred to as “cookies”.

- 9.2. We use cookies to analyse information flows and user behaviour, to promote trust and ensure security, as well as to ensure the proper functioning of Websites, its improvement, memorization of your chosen settings, to personalize the content displayed to you, to link Websites to Social Accounts.
- 9.3. You can choose whether you want to accept cookies. If you do not agree to cookies being stored on the browser of your computer or other device, you can mark it in the cookie acceptance bar, change the settings of the browser you are using and disable cookies (all at once or one by one or in groups). To opt out of cookies on your mobile device, you must follow the official instructions for that device. Please note that in some cases, refusing cookies may slow down your browsing experience, restrict the functionality of certain websites or block access to the website. For more information, visit <http://www.AllAboutCookies.org> or https://www.google.com/privacy_ads.html.
- 9.4. You may opt out of the use of third-party cookies for advertising purposes by visiting the Network Advertising opt-out page at http://www.networkadvertising.org/managing/opt_out.asp.
- 9.5. We may use mandatory cookies that are necessary for the operation of Websites, analytical cookies, functional cookies to analyse Website’s traffic, memorize user preferences and adapt them to Websites so that we can provide enhanced features, performance cookies, third-party cookies that use third parties, advertising cookies to display personalized and general advertising to you.
- 9.6. We use the following Google Inc. products that record cookies:
 - 9.6.1. Google Analytics - analyses how you use Websites, generates reports based on this analysis, helps to plan and forecast the activities of Websites and services. Data collected by Google Analytics is typically transmitted and stored on a Google Inc. server in the United States. We have implemented IP anonymity on Websites, so that Google Inc. would hide your IP address in the EU and EEA countries. You can change your browser settings to prevent Google Analytics from analysing information. In this case, you will be given an opt-out cookie. However, if you delete all cookies, the opt-out cookie may also be deleted. You can also prevent Google from capturing data by downloading and installing a browser plug-in from <https://tools.google.com/dlpage/gaoptout?hl=en>.
 - 9.6.2. Google AdSense - allows to evaluate your use of Websites in relation to the advertisements displayed and to provide information-based reports. Data collected by Google AdSense is typically transmitted and stored on a Google server in the United States. If you do not want to receive customized ads, you can change your settings at <https://www.google.com/settings/ads> as needed. In this case, you will be given an opt-out cookie. However, if you delete all cookies, the opt-out cookie may also be deleted.
 - 9.6.3. Google Remarketing - allows to repeatedly show ads on sites in the Google Inc. partner network. If you do not want to receive customized ads, you can change your settings at <https://www.google.com/settings/ads> as needed. In this case, you will be given an opt-out cookie. However, if you delete all cookies, the opt-out cookie may also be deleted.

9.7. Cookies we use:

Cookie name	Description	Creation moment	Period of validity	Data used
cookie_consent_user_accepted	A cookie to control whether or not cookies have been accepted.	First time entering the website	1 year	True/False
_ga	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	First time entering the website	2 years	Google Analytics ID
_gat	Used by Google Analytics to throttle request rate	Inline script, page source line number 996-1001	1 day	Google Analytics ID

_gid	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	Inline script, page source line number 996-1001	1 day	Google Analytics ID
YSC	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	The moment when integrated YouTube video was played	179 days	YouTube Script tag

10. CONTACT US

10.1. If you have any questions about the information provided in this Privacy Policy, please contact:

E-mail: contact@beesender.com

Address: Vilniaus St. 31, LT-01402 Vilnius, Lithuania.

Phone: +370 655 77 218

10.2. If you wish to make a complaint about our processing of Personal Data, please provide it to us in writing, providing as much information as possible. We will cooperate with you and try to resolve any issues immediately.

10.3. If you think that in accordance with the GDPR your rights have been violated, you can submit a complaint to our supervisory authority - the State Data Protection Inspectorate, more information and contact details can be found on the Inspectorate's website (<https://vdai.lrv.lt/>). We strive to resolve all disputes promptly and peacefully, so we invite you to contact us first.

11. FINAL PROVISIONS

11.1. We may change this Privacy Policy. We will notify you of any changes on Websites by posting an updated Privacy Policy or by other usual means of communication. Amendments or modifications to the Privacy Policy will be effective from the updating date specified in the Privacy Policy unless a different effective date is specified.

11.2. If you continue to use Websites, order services from us, place ads using our Social Accounts, contact us after we have changed the terms of the Privacy Policy, you will be deemed to have agreed to the changed terms of the Privacy Policy.